

# Chanel French

UX Designer

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User Experience Designer skilled in collaborating cross-functionally and leading design projects end-to-end. Detail-oriented with a focus on asking questions that help my team dive deeper and consider the problem from all angles.

## EXPERIENCE

### **UserIQ—*User Experience Designer***

OCT 2019 - PRESENT

- Contributed to the design of new features within the platform, increasing our competitive standing within the Customer Success industry.
- Facilitated workshops bringing together multiple teams alongside executive leadership with the goal of aligning on design decisions that balance stakeholder goals with user needs.
- Created and maintained guidelines for the design team's Figma file organization resulting in easier navigation and an improved handoff process with the engineering team.

### **eLab Solutions — *Research and Development Chemist***

OCT 2012 - OCT 2018

- Extensively planned and carried out actions to improve the overall lab workflow by up to 200%.
- Effectively communicated research findings to management to ensure the laboratory remained in compliance with industry standards.
- Maintained organized and detailed documentation of daily, weekly, and monthly maintenance actions for five analytical instruments.

## SKILLS & TOOLS

Visual Design, Prototyping, Wireframing, Usability Testing, User Interviews, Competitive Analysis, Data Synthesis, Interaction Flows, Workshop Facilitation, Photography, Figma, Adobe XD, Jira, Miro

## **UX MENTORING**

### **IxDA Monthly Discussion Meetup Volunteer, Atlanta, GA — *full-time User Experience Design Immersive***

SEP 2019 - PRESENT

Responsible for curating discussion questions centered around various UX topics, helping plan the monthly event, and serving in various roles (ranging from host to discussion participant) during the meetup event.

## **EDUCATION**

### **General Assembly, Atlanta, GA — *full-time User Experience Design Immersive***

JUN - AUG 2019

### **Kennesaw State University, Kennesaw, GA — *B.S. Biology***

MAY 2011